



Privacy Statement Make or Buy Group BV

Make or Buy Group BV, and its affiliated companies (Make or Buy Fulfillment BV and Make or Buy ICT BV) located at De Steenbok 26, 5215 ME 's-Hertogenbosch, is responsible for the processing of personal data as shown in this privacy statement.

Contact details:

www.makeorbuy.nl
De Steenbok 26
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+31 (0) 73 6230220
cs@makeorbuy.nl

Personal data that we process

Make or Buy Group BV and affiliated companies process personal data of customers because they use our services and / or because they provide this data to us themselves.

Below an overview of the personal data that we process:

- First and last name
- Address data
- Telephone number
- E-mail address
- IP address
- Other personal data that you actively provide, for example, by filling in our contact form on the website, in correspondence and by telephone
- Location data
- Information about your activities on our website
- Bank account number

Special and / or sensitive personal data that we process

Make or Buy Group BV and its affiliated companies do not process special and / or sensitive personal data.

For what purpose and on what basis we process personal data

Make or Buy Group BV and its affiliated companies process your personal data for the following purposes:

- Executing our agreement with the customer;
- Handling payments;
- Sending our newsletter;
- Being able to call or e-mail if this is necessary to be able to perform our services;
- Inform the customer about changes to our services and products;
- To offer the customer the possibility to create an account;
- To deliver goods and services.

Automated decision making

Make or Buy Group BV does not take decisions on the basis of automated processing regarding matters that may have (significant) consequences for persons. These are decisions that are made by computer programs or systems, without a human being (such as an employee of Make or Buy Group BV) being involved.

How long we keep personal data

Make or Buy Group BV does not store your personal data for longer than is strictly necessary to realize the purposes for which your data are collected.

We use the following retention periods for the following (categories) of personal data:

Category	Retention period
Customer data (as mentioned with personal data that we process)	During the agreement or for a maximum of 2 years thereafter or longer for the administration obligation
Personnel information	Maximum 2 years after the end of the employment
Application data	Maximum 1 year after the end of the procedure.

Sharing of personal data with third parties

Make or Buy Group BV and affiliated companies do not sell your data to third parties and will only provide this if this is necessary for the implementation of our agreement with you or to comply with a legal obligation. With companies that process your data on our behalf and are designated as a processor, we conclude a processor agreement to ensure the same level of security and confidentiality of your data.



Cookies, or similar techniques, that we use

Make or Buy Group BV and its affiliated companies use functional, analytical and tracking cookies. A cookie is a small text file that is stored in the browser of your computer, tablet or smartphone when you first visit this website. Make or Buy Group BV uses cookies with purely technical functionality. These ensure that the website works properly and that, for example, your preferred settings are remembered. These cookies are also used to make the website work properly and to optimize it. On your first visit to our website, we have already informed you about these cookies and have requested your permission to place them.

You can opt out of cookies by setting your internet browser so that it no longer stores cookies. In addition, you can also delete all information that was previously saved via the settings of your browser.

View, modify or delete data

You have the right to view, correct or delete your personal data. You also have the right to withdraw your consent for data processing or to object to the processing of your personal data by Make or Buy Group BV and you have the right to data transferability. This means that you can submit a request to us to send the personal data that we hold about you in a computer file to you or another organization mentioned by you.

You can submit a request for access, correction, deletion, data transfer of your personal data or request for withdrawal of your consent or objection to the processing of your personal data

To ensure that the request for inspection has been made by you, we request that you send a copy of your proof of identity with the request. Make in this copy your passport photo, MRZ (machine readable zone, the strip with numbers at the bottom of the passport), passport number and Citizen service number (BSN) black. This is to protect your privacy. We will respond to your request as quickly as possible, but within four weeks.

Make or Buy Group BV and affiliated companies would also like to point out that you have the possibility to file a complaint with the national data protection authority, the Dutch Data Protection Authority.

You can do this via the following link: <https://autoriteit-individuele-gegevens.nl/nl/contact-with-de-autoriteit-individuele-gegevens.nl/tip-ons>

How we protect personal data

Make or Buy Group BV and affiliated companies take the protection of your data seriously and take appropriate measures to prevent abuse, loss, unauthorized access, unwanted disclosure and unauthorized changes. If you feel that your data is not properly protected or there are indications of abuse, please contact our customer service or via administration@makeorbuy.nl